

Judong Carpet Tile® Warranty

TEN YEARS LIMITED WARRANTY

This Warranty begins when the carpet product is installed by Judong® authorized installation professionals in accordance with Judong® current installation specifications, including the use of adhesives. Providing care recommendations are followed, the warranty continues for 10 years from the date of the original installation. The ten-year warranty is further defined as the ten-year period the carpet is owned and maintained by the original end-use purchaser. The basis of any warranty related claim is the original Judong® invoice or the original Judong® dealer invoice. If these specifications and procedures are not followed, a standard two-year warranty against manufacturing defects will be in effect as well as any further protection offered by the fiber producer. Installation specifications and carpet care recommendations can be obtained from your dealer or Judong® Representative.

TUFT BIND

Judong® warrants that its standard -GB/T 11746-89 performance Backing will provide tuft bind strengths consistent with accepted industry standards for these carpet tile products. Any failure to perform with respect to acceptable tuft bind will be independently evaluated and the product replaced by Judong® if a product defect is responsible for substandard performance. Specific product and performance criteria may be noted and registered as part of this specific warranty.

STATIC PROTECTION

Judong® warrants that its standard GB/T 18044-2000 performance

OBLIGATIONS OF WARRANTOR

Judong® will within ten working days of receipt of claim, designate a representative to inspect the standard performance and evaluate the warranty claim.

LIMITATIONS

Any portion of the Judong® standard performance carpet tile not performing as stated will be repaired to conform to the warranty. If repair is not commercially practical, Judong® may, at its option, replace the affected carpet for the affected area during the first two years.

Judong® will pay the costs of the carpet, reasonable freight, and labor. Thereafter, Judong® will pay only the costs of the carpet and reasonable freight. Costs incurred for the moving of equipment, furnishings, partitions, and the like, that were installed over the Judong® standard performance product will be at the consumer's expense. carpet tile will prevent static buildup in excess of 3.5 KV when tested using AATCC Test Method 134 at 70 degrees F at 20% R.H.

RADIANT PANEL

Judong® warrants that its standard performance carpet tile is appropriately classified under all applicable fire codes for the specified end-use as tested under GB11785-2005

SMOKE DENSITY

Judong® warrants that its standard carpet tile will generate less than the generally accepted maximum rating of 450 specific optical density for smoke.

NOTIFICATION OF CLAIMS AGAINST WARRANTY

All claims under this warranty must be submitted, in writing, to Q.C. Dept. of Shanghai Judong Tile Carpet Co., Ltd., No. 4997 ,Baoan Road, Anting Town ,Shanghai, China Zip: 201805

Carpet installed on stairs or in areas subject to abnormal foot-traffic use (i.e., golf spikes, other spiked footwear, ski boots, and the like) is excluded.

Chair pads are required under roller caster chairs for this warranty to be in full effect. This warranty does not cover burns, cuts, fading, matting, pills, pulls, odor, soiling, staining, tears or damage due to improper installation or due to improper cleaning agents or methods, incidental and consequential damages are not the responsibility of Judong®, and, to the extent permitted by law, are hereby excluded as to both property damage and personal injury. Replacement carpet will come only from current running-line standard performance products comparable to the warranted product.

Note : Only nylon product is entitled for Ten Years Limited Warranty